



Expanding Our Reach to Meet Rising Need

2023 ANNUAL REPORT



RENAISSANCE
SOCIAL SERVICES

Solutions to homelessness

With your support, Renaissance served more than 3,600 unhoused and housing insecure people throughout Chicago in 2023.

2,186

individuals (911 households)
received resources to prevent
homelessness

258

individuals were rapidly
re-housed

468

participants lived in the
agency's permanent supportive
housing, including 158 families

723

people living on the streets
and in shelters were connected
to housing, health care, and/or
behavioral services

“ I’ve been living here at the Covent Apartments for two months. I stayed at three different shelters before coming here and spent a few days in the hospital and a police station. I’m 34 years old and was born in Karachi. I’m working with the case managers here to get a phone and find a job. I like going to the library and reading. ”

MOHAMMAD (PICTURED ON FRONT COVER)

Your Support Prevents and Ends Homelessness

Dear Friends,

A January 2024 point-in-time count found that non-migrant homelessness in Chicago increased by 25 percent from 2023 to 2024. Now more than ever, Renaissance is being called upon to deliver proven solutions to homelessness that help individuals and families achieve lasting stability.

In late 2023, Renaissance secured new federal and state grant funding to expand key programs in response to rising need. Over the course of 2024, Renaissance will:

Add 195 units of housing to its permanent supportive housing programs, including units in the newly renovated Covent Hotel in Lincoln Park (in partnership with NPH Foundation) and Lawson House on the Near North Side (in partnership with Holsten)

Launch an innovative Triage Bridge Housing program that will maintain 30 apartments and provide health assessment services to rapidly house vulnerable, unsheltered individuals and connect them to health care and long-term permanent housing

Expand our homeless street outreach services by adding specially trained Health Outreach Workers and Peer Outreach Workers with lived experience of homelessness, and a second outreach van

Thank you for your trust and partnership. With your support, Renaissance will continue to scale our work and innovate new approaches to house and care for Chicago's most vulnerable.

With gratitude,

Michael Banghart, MA
Executive Director

Susan Schierl Sullivan, JD
President, Board of Directors

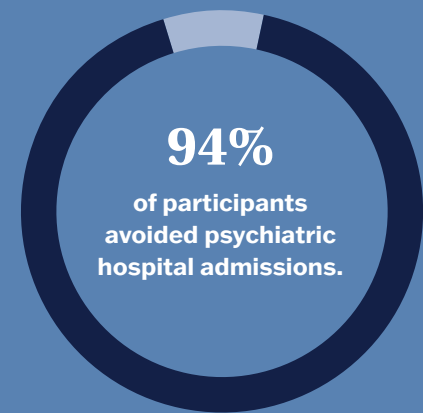
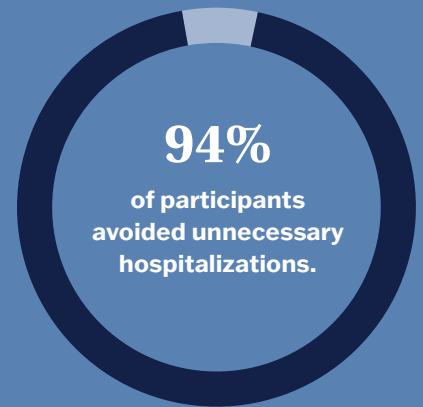


“ I became homeless after an eviction. Rents have skyrocketed and are really not affordable for a single person. I found shelter at Breakthrough Urban Ministries and moved into my apartment here at the Covent Apartments seven months ago. It’s all brand new and pretty quiet. I love working on my computer at the table in the window with my plants. This location is very convenient, and I can find everything I need nearby. ”

FREDERICK

Participants Achieve Transformative Outcomes

With support from Renaissance's dedicated and compassionate team members, participants achieved significant personal outcomes in 2023:



For the community as a whole, Renaissance's services deliver significant social return on investment.

Homelessness is expensive. Research from a team at the University of Chicago's Booth School of Business found that dollars invested in Renaissance yield substantial savings in medical bills, law enforcement, and shelter costs — even before accounting for the long-term costs of homelessness.

\$1.00 → \$1.27

Every dollar invested in our Permanent Supportive Housing program yields \$1.27 in social savings.

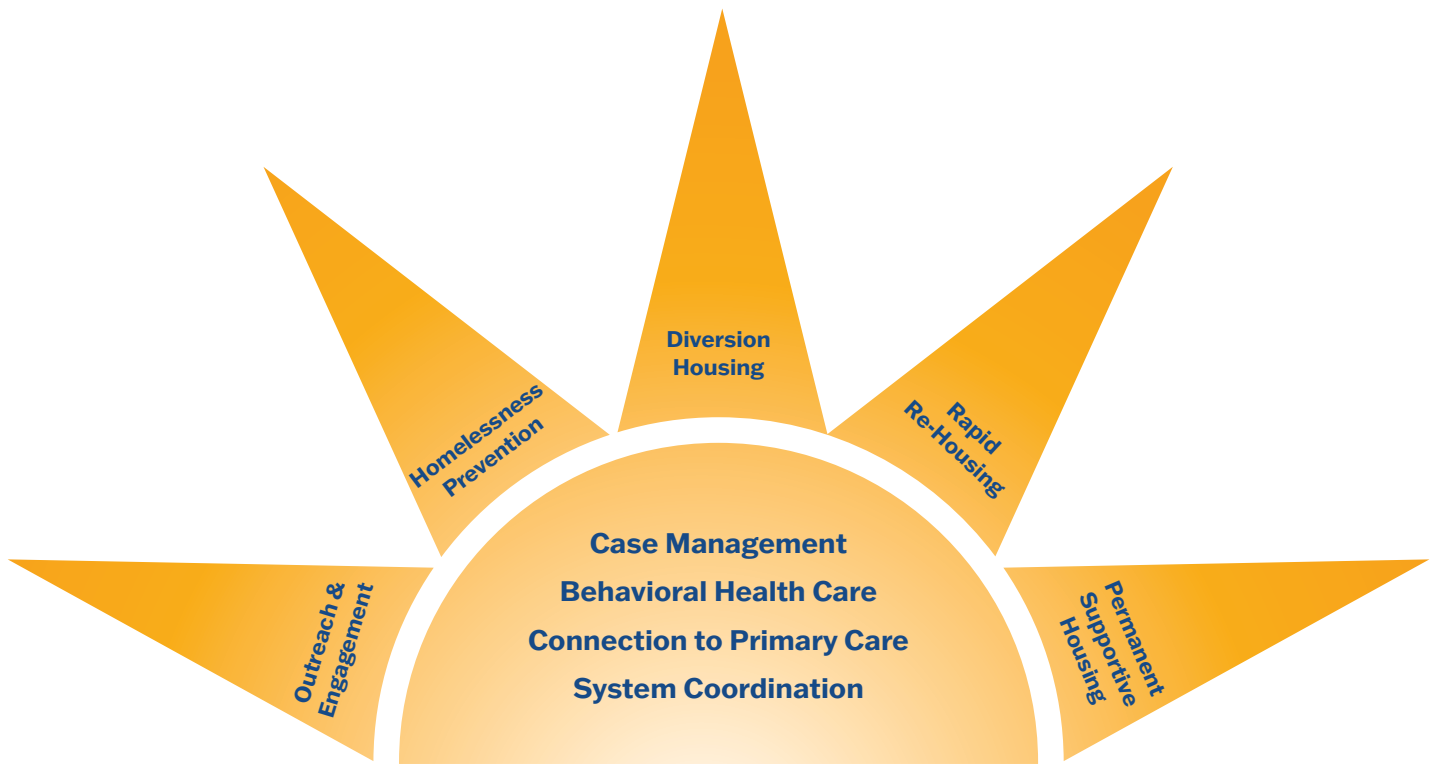
\$1.00 → \$1.90

Every dollar invested in our Family Support Program yields \$1.90 in social savings, largely due to the added benefits of serving children.

\$1.00 → \$1.46

Every dollar invested in our Homelessness Prevention Program yields \$1.46 in social savings, because preventing an eviction in the first place is much less costly and disruptive for families.

Our Approach to Ending Homelessness Works



Outreach & Engagement: Street outreach teams visit shelters and encampments on a regular basis to engage with people and support them in moving into housing and engaging in health care. As a key partner in Chicago's Flexible Housing Pool (FHP), Renaissance conducts outreach to homeless people who have been identified as high utilizers of the health care system and engages them into support services, housing, and health care.

Homelessness Prevention: Renaissance prevents homelessness in Chicago by providing short-term emergency funds and services to people at risk of losing their homes.

Diversion Housing: Renaissance provides temporary housing for individuals with serious mental health issues awaiting placement into permanent housing. Temporary housing is more stable than shelter or hospitalization and can improve individuals' health outcomes.

Rapid Re-Housing: For individuals and families who do not need intensive and long-term supports to exit homelessness and maintain permanent housing, Renaissance provides short-term housing assistance and case management that focuses on building individuals' income and strengths.

Permanent Supportive Housing: In partnership with landlords across Chicago, Renaissance operates site-based and scattered-site permanent supportive housing programs, offering rent subsidies, wraparound supportive services, and behavioral health care to help individuals, families, and seniors increase their stability and autonomy.

In 2024, Renaissance will launch a Triage Bridge Housing Program to provide immediate access to a temporary, furnished apartment to vulnerable people engaged through its Homeless Street Outreach Program. Once housed, Renaissance assesses their needs and places them into appropriate permanent housing.

Behavioral Health Care: Renaissance provides mental health and substance use recovery services to individuals and families in their homes. The Hospital Engagement Pilot Program supports unhoused adults following their discharge from West Side safety-net hospitals, providing recovery support services, housing placement assistance, and connection to resources.



“ I’ve been working at Renaissance for nearly four years. I used to work in inpatient case management at a nursing home and started working with Renaissance at the Lawson House, our permanent supportive housing residence recently renovated by our partners at Hosten. Every client has their own stories. They want housing and are so grateful for this opportunity. They put in the work to find stability. The small things mean the most to them, like support to do their laundry.

Some of our participants are alone and sometimes the case managers are their only source of personal support. I love the team at Renaissance. We all share the same goals. ”

CYNTHIA RUIZ, HOUSING STABILITY PROGRAM TEAM LEADER

We Thank Our Supporters

\$50,000+

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\$10,000 - \$49,999

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Chicago Department of Family
and Support Services
Illinois Department of Human
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US Department of Housing and
Urban Development

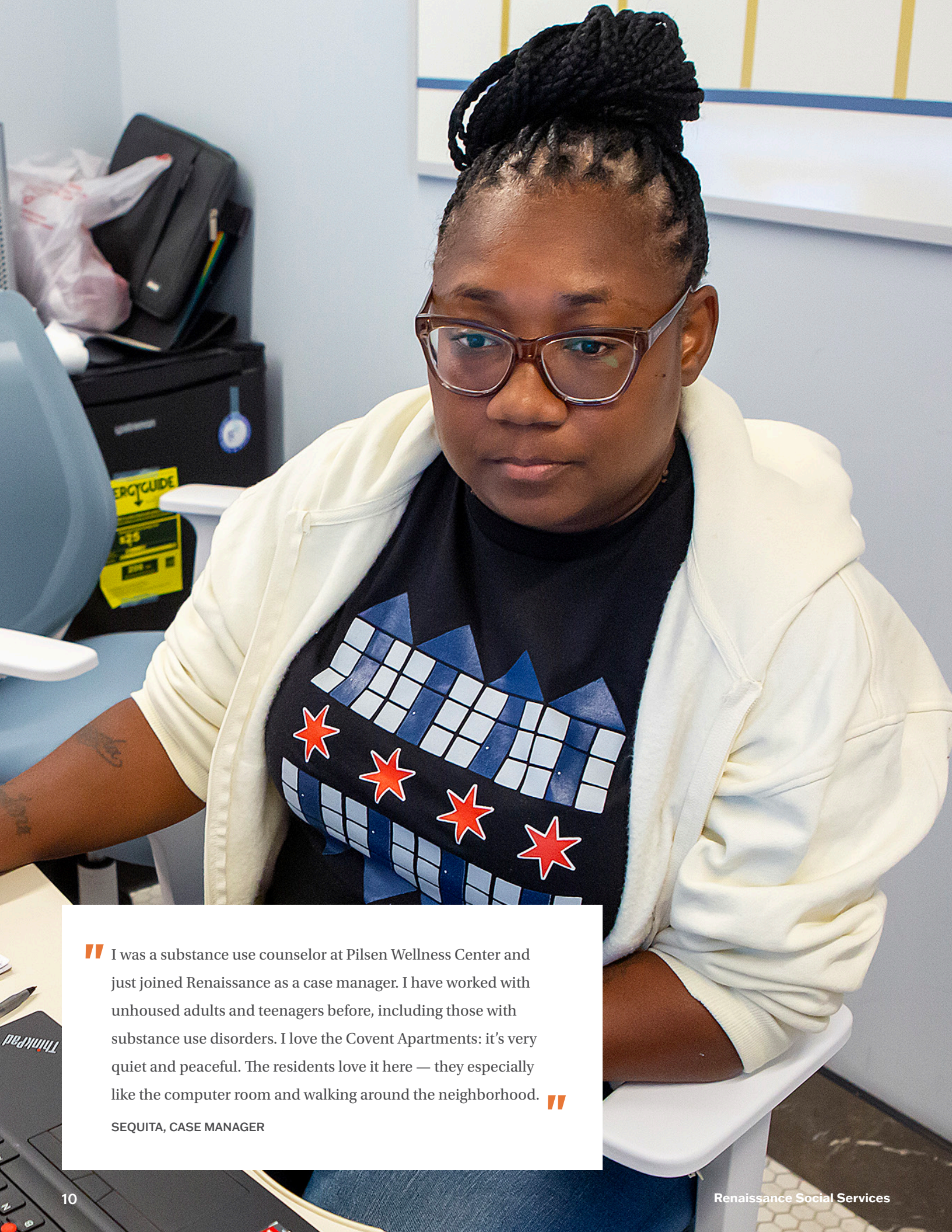
Nonprofit Funding Partners

All Chicago
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Tribute Gifts

Dean Arhos in honor of
Agni Kitsios
Audrey Ballard in honor of
Charlie Day
Ira Bodenstein in honor of
Andy Lowenthal
Vicki Buresh in honor of
Robert Markey
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in honor of Agni Kitsios
Carol Frueh in honor of
Agni Kitsios
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Sandra Robinson in honor of
Agni Kitsios
Brian & Tammy Crum in
memory of Louetta Irwin
Margaret Grzelak in memory
of Tim Grady
Mary Ann Phillips in memory of
Kerry Deardorff
Leslie Richards in memory of
Barbara Newman

*We regret any errors or omissions in this listing.
Please contact Sandra Robinson, Deputy Director
of Philanthropy at srobinson@rssichicago.org or
773-645-8900 ext. 107 so we may make any corrections.*



“ I was a substance use counselor at Pilsen Wellness Center and just joined Renaissance as a case manager. I have worked with unhoused adults and teenagers before, including those with substance use disorders. I love the Covent Apartments: it’s very quiet and peaceful. The residents love it here — they especially like the computer room and walking around the neighborhood. ”

SEQUITA, CASE MANAGER

Our Leadership

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Our Commitment to Diversity, Equity, Inclusion, and Accessibility

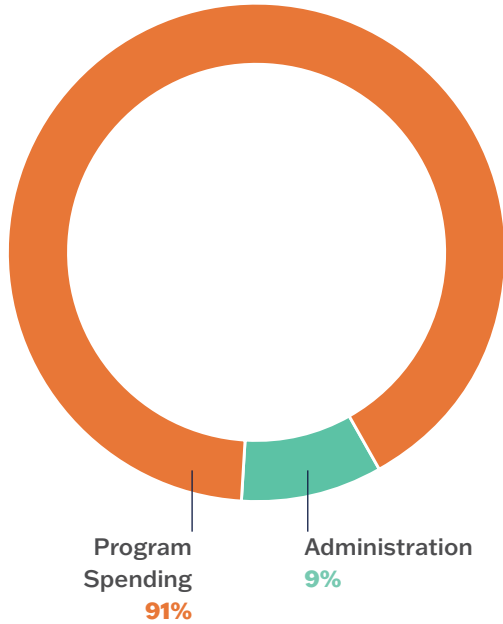
Renaissance recognizes people of color are disproportionately affected by homelessness and poverty in Chicago due to societal and institutional inequities that are still evident today. We are committed to a nondiscriminatory, inclusive, and informed approach to our work serving the community.

We also strive to provide equal opportunity for employment and advancement in all our

departments, programs, and worksites, and to a diverse, inclusive, and equitable workplace where all employees and volunteers, whatever their gender, race, ethnicity, national origin, age, sexual orientation or identity, education, or disability, feel valued, respected, and belong. We respect and value diverse life experiences and heritages and want to ensure that all voices are valued and heard.

2023 Financials*

Expenses



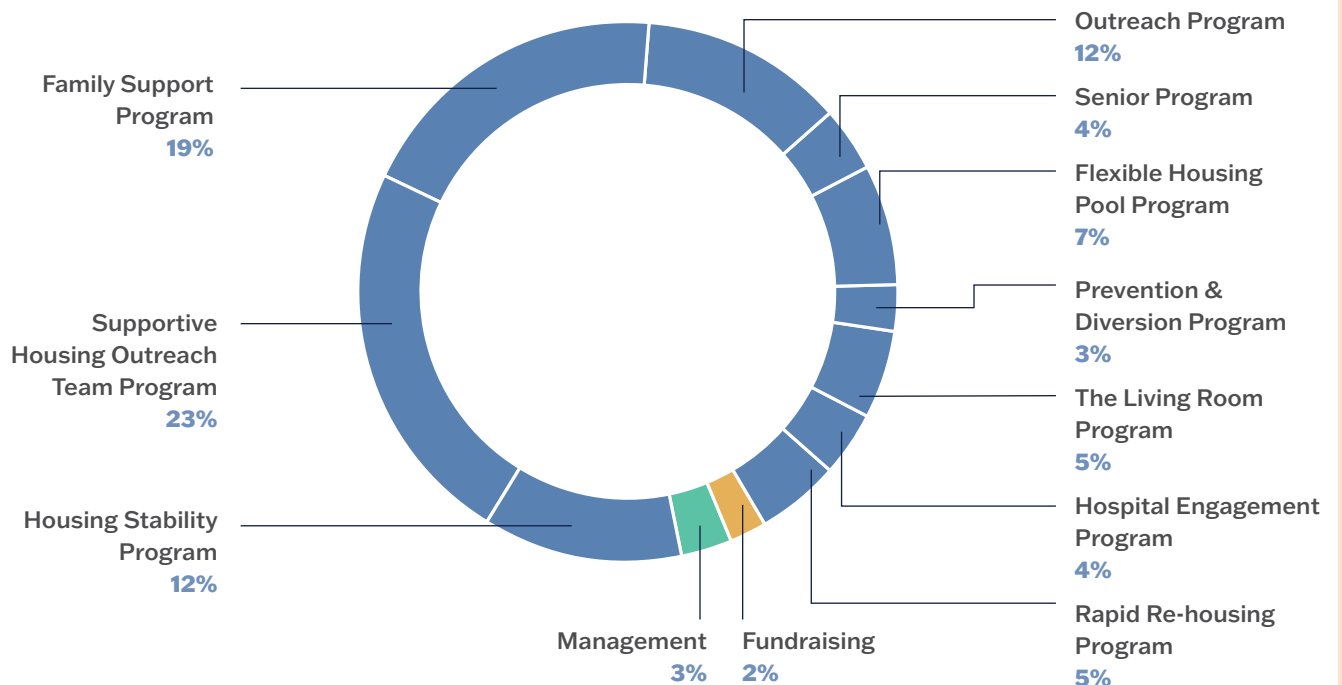
Revenue

\$8,180,946

Expenses

\$7,934,592

Program Spending Breakdown



*Unaudited figures. Please visit rssichicago.org/our-impact to view independent audit reports.



“ I’ve been living here since May. Not to sound like an old record but I’m so stress free, I’m so worry free. It’s just a beautiful thing when you can lay in your own bed and have your own key. You don’t have to wonder about where you’re gonna rest where you’re gonna wash up at, or where your meals are coming from. It took a big load off my soul. ”

VERNESHA



“ It’s been a very trying and awesome journey. I’m originally from Michigan and spent time in Indiana. I met outreach workers from multiple charities and then finally connected with Renaissance. This is the start of a new journey that I’ve literally been dreaming about for years. This is something that needed to happen. I love my studio — it’s awesome. It’s a perfect space. It’s tidy and cute. I’m a creator and I’m trying to make everything flow. My mom instilled in me that my kitchen must be spotless! I could see staying here for a while for growth. My vision is big. I want to eventually bring my fiancé and his daughter to Chicago from Indiana. I’m a DJ and want to give people a voice through music. ”

JORDAN

Your Donations End Homelessness

Renaissance relies on private and public financial support to prevent and end homelessness for thousands of individuals and families in crisis each year. Your donations have a transformational impact on the lives of vulnerable Chicagoans, bringing hope, healing, and stability.

To learn more about charitable giving opportunities, please contact John W. Pfeiffer, Director of Philanthropy at jpfeiffer@rssichicago.org or 312-219-9923.

To make a secure gift online, please visit us online at rssichicago.org/get-involved or scan this QR code:



Renaissance Social Services, Inc. (FEIN 36-3900116) is an Illinois not-for-profit corporation, and a tax-exempt charitable organization as described in section 501(c)(3) of the Internal Revenue Code. Donations to Renaissance are tax-deductible to the extent allowed by law.



RENAISSANCE SOCIAL SERVICES

Solutions to homelessness

Renaissance Social Services, Inc.

2501 West Washington Blvd., Suite 401

Chicago, IL 60612-2127

(773) 645-8900

www.rssichicago.org

Renaissance is proud to have earned the
Four-Star Charity rating from Charity
Navigator and the Platinum Transparency
rating from Candid/GuideStar.



*Photos: Erik Unger
Design: Olivia Samson*